

# Open sessions in The Play Barn

## Terms & Conditions

Our priority is the safety of our customers and staff. We still feel it is lower risk to allow private groups where there is already the potential for contact between the children attending the session. We have been trialling this way of working and it has allowed us to test our new safety procedures thoroughly. We have now decided to trial the booking of small restricted open sessions. We will therefore be setting aside an open session slot that customers are able to book for themselves and their children, without the need for a larger group. Please note if you feel safer having a private booking of The Play Barn then please let us know as we are still taking these as our main method of booking.

### Important points:

- Numbers within the Play Barn will be heavily restricted at all times.
- Attendance at an open session **must be booked in advance**.
- The booking can be for any number of children, although if booking for 15 or more then you are eligible for a private (exclusive use) booking for the same price.
- **There is a maximum of 2 adults for every child attending.**
- **There must be a minimum of 1 adult (over 16) per 6 children attending.**
- Children will be charged at £5 per child for all ages over 12 months.
- Children under 12 months will be free as long as they are attending with a paying child.
- Children under 12 months who are not with a paying child will have to pay the full rate of £5.
- Adults are still free.
- Full payment is required at the time of booking.
- Cancellation will result in the loss of the money paid.
- A session will be for 2 hours.
- Your group will **not** have exclusive use of The Play Barn during the open session.

### The new rules:

- All customers (adults and children) **must use hand sanitizer on entry** and be **wearing a mask**.
- **Masks must be worn at all times when inside the building and on the equipment by adults and children 12 years and over.** With the expectation of eating and drinking. Children 11 years and under do not need to wear a mask.
- One adult from each 'household' will need to supply their name and phone number for Track & Trace purposes. This must be supplied at the time of booking;
- You must all be from the same 4 household extension to sit together. Extended households are now limited to 6 people, please do not sit in bigger groups than this.
- **Adults who are not in the same bubble will be expected to socially distance at all times. 2 metres is still law in Wales;**
- Children 11 and under will not be expected to socially distance;
- Anyone 12 years or over will be considered to be adults, and will not be permitted to play on the equipment. This is to stay in line with the strict Government rules;
- Adults will not be permitted on the play equipment, unless the child is under 3 years old and needs assistance, or if a child is in distress (one adult per child only). Please note adults on the equipment will be expected **to wear a mask** and distance from any other adults on the equipment;

- Shoes will no longer be taken by Play Barn staff, and instead remain the responsibility of the customer; staff cannot look after any personal belonging for you.
- We have positioned furniture carefully to ensure social distancing between adults is possible. Please do not move furniture around during the session. We have had to restrict the number of adults and seating around the play equipment to help maintain social distancing, as a result some seating will be upstairs.
- Please try and remain seated as much as possible to help us comply with the 2meter social distancing rules set out by the Welsh Government.
- All other existing Play Barn rules remain in place. E.g. Socks must be worn on the equipment, no climbing up the slide, children must be under 11 years of age and under the height of 4ft9" etc.

### **Food in The Play Barn**

- NO food other than that supplied by The Play Barn will be permitted inside The Play Barn.
- A reduced menu will be available for the duration of your session. Please order during the 1<sup>st</sup> hour of the session to allow us sufficient time to prepare and serve your food. Food must be consumed within your 2 hour session.
- Pre-packaged food and drinks, and hot drinks and cakes can be purchased from The Play Barn for adults and children during the session.

In making a booking with The Play Ban you are agreeing to comply with all of the rules set out above.

These terms and conditions are subject to change with the introduction of any new rules from the Welsh government.

**PLEASE ENSURE THE RULES SET OUT HERE ARE COMMUNICATED TO ALL ADULTS ATTENDING FOR YOUR BOOKING. THE NEED FOR ADULTS TO MAINTAIN A 2 METRE SOCIAL DISTANCE IS SET IN LAW & WE ASK THAT YOU RESPECT THIS DURING YOUR VISIT SO THAT WE, AS A BUSINESS, DO NOT FIND OURSELVES IN BREACH OF THESE RULES.**

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Name: \_\_\_\_\_ Contact phone number: \_\_\_\_\_

### **Please note:**

You will notice some changes inside the Play Barn. For example the **removal of all balls from the ball pools**, and the removal of all books and additional toys. These changes have all been made so that we can comply with new safety guidance around Covid-19. We want, and need to keep you safe. Please bear with us and understand that we are doing our best to look after everyone during what have been very challenging times for us and our staff. If you have any comments or suggestions we would love to hear them.

Thank you so much for your support.